TERMS AND CONDITIONS

It is essential that passengers behave in an appropriate manner whilst traveling on our services. By purchasing a ticket, you agree to abide by these Terms and Conditions and the Company reserves the right to refuse travel to any passenger who does not comply.

Passes

Passes must be shown when boarding and must be available for inspection at all times.

Please note that once a pass has been issued no refunds will be allowed.

If anyone is found to be traveling without a valid ticket they will be reported to the school and charged a fare for the travel.

If a pass is lost, a replacement must be purchased from our office at a fee of £10.

Our staff reserve the right to confiscate damaged, defaced or illegible passes, and a replacement must be purchased.

Seat Belts

It is a legal requirement that passengers wear seatbelts, where fitted. Our drivers are not able to assist children with putting their seatbelts on.

Timetable

The route and timetable are part of a registered service, and cannot be changed or altered at short notice. Should there be any change's, parents will be notified in due course.

The vehicle will depart promptly at the times shown. Passengers are advised to be at their stop in good time and stand where the driver can see them. We cannot wait for passengers who are late. It may be necessary to indicate to the driver that you wish to board by raising your arm as the vehicle approaches.

Marshalls reserve the right to alter, amend or withdraw any or all of its services after giving reasonable notice

Passenger Behaviour

Marshalls reserves the right to refuse travel or permanently ban passengers for serious mis-conduct or consistent incidents of bad behaviour from any or all routes operated by the company.
No refunds will be given in these circumstances.
Marshalls will liaise with parents and schools as necessary to resolve any behavioural issues.

Fare Structure

Fares are reviewed annually by the company

Payment can be made by Credit/Debit card, cash, cheque or bank transfer